Accessibility Statement for NeuroThrive Physical Therapy and Wellness

This is an accessibility statement from NeuroThrive Physical Therapy and Wellness.

Measures to support accessibility

NeuroThrive Physical Therapy and Wellness takes the following measures to ensure accessibility of NeuroThrive Physical Therapy and Wellness:

- Assign clear accessibility goals and responsibilities.
- Include people with disabilities in our design personas

Conformance status

The <u>Web Content Accessibility Guidelines (WCAG)</u> defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. NeuroThrive Physical Therapy and Wellness is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of NeuroThrive Physical Therapy and Wellness. Please let us know if you encounter accessibility barriers on NeuroThrive Physical Therapy and Wellness:

- Phone: (818) 208-6690
- E-mail: info@neurothriveptandwellness.com

We try to respond to feedback within 2 business days.

Compatibility with browsers and assistive technology

NeuroThrive Physical Therapy and Wellness is designed to be compatible with the following assistive technologies:

• Despite best efforts, accessibility may not work well in every combination of operating system, web browser, and assistive technology. However, it should in those commonly used.

NeuroThrive Physical Therapy and Wellness is not compatible with:

• There are no incompatible environments known yet. Please contact us via phone or email if you find an incompatible environment.

Technical specifications

Accessibility of NeuroThrive Physical Therapy and Wellness relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

• HTML

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of NeuroThrive Physical Therapy and Wellness, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for NeuroThrive Physical Therapy and Wellness:

1. Text on webpage: Some text may not be visible on 200% zoom because If viewing screen is small, it may be difficulty view all

text on webpage if it is zoomed out. We monitor user comments and repair issues within 2 business days. Please contact us via email or phone if you encounter an issue.

Assessment approach

NeuroThrive Physical Therapy and Wellness assessed the accessibility of NeuroThrive Physical Therapy and Wellness by the following approaches:

• Self-evaluation

Formal complaints

We aim to respond to accessibility feedback within 2 business days, and propose a solution within 10 business days. Please contact us via phone or email should you be dissatisfied with our response to you.

Formal approval of this accessibility statement

This Accessibility Statement is approved by:

NeuroThrive Physical Therapy and Wellness Lauren Kaldjian, PT, DPT, NCS Owner/CEO

Date

This statement was created on 30 April 2025 using the <u>W3C</u> <u>Accessibility Statement Generator Tool</u>.